



M. C. Miller Co., Inc. 11640 U.S. Hwy 1 Sebastian, FL 32958

Phone: 772-794-9448

Email: sales@mcmiller.com

## RMA FORM

PLACE IN RETURN PACKAGE

### REASON FOR RETURN:

REPAIR

CALIBRATION

• IS CERTIFICATE REQUIRED?  YES (\$25 FEE) NO

*(IonX RE-5, IonX RE-5C, IonX LM-5, IonX LM-5C come with certificate)*

• IS DATA IN/DATA OUT REPORT REQUIRED?  YES (\$50 FEE) NO

*Only available for: Data-loggers, DPM, IA, 400A, 400D, LC-4.5, Analog & Digital Tank Test Kits*

IF YES ABOVE, PLEASE ENTER NAME THAT SHOULD BE ON CERTIFICATE:

*(This should be a company name and not an individual, unless that is the company name)*

Please provide details of problem to help with troubleshooting (such as error code, etc)

### \*REQUIRED INFORMATION FROM CUSTOMER

\*RMA number received from MCM

\*Product model (for example: DPM, 400A, IonX RE-5C)

\*Serial number

<input type="text"/>	<input type="text"/>
----------------------	----------------------

IF A TABLET IS BEING SENT IN PLEASE LIST THE PIN/PASSWORD:

**NOTE: If items received do not match items on RMA request, the repair process will be delayed. If you need to make changes, please contact your sales representative before shipping.**

**\*REQUIRED INFORMATION FROM CUSTOMER (CONTINUED)**

**\*Company Name**

**\*Your name**

**\*Return shipping address (PO Boxes are not accepted)**

**\*Your billing address (if different from shipping address)**

**\*Your telephone number(s) -- office & cell**

**\*Your email address**

• DO YOU REQUIRE A COST ESTIMATE?

YES

NO

**\*Address for product returns**

*Note: RMA number must be written on the outside of the return package for ID purposes, if the cut-out address label below is not used.*



**M. C. Miller Co., Inc**

**11640 US Hwy 1**

**Sebastian, FL 32958-8426**

**Phone: (772)794-9448**

Enter RMA#

.....



Please cut on dotted line and affix to your package